



The City of Golden's Pay As You Throw Program

It's simple. The more you recycle the less you pay!

Brought to you by the City of Golden and Waste Management. For questions and more information visit us on the web at www.golden.wm.com, email us at comacsc@wm.com, or call 303-278-8600.



City of
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Welcome



City of
Golden



Welcome to the City of Golden's (City) Pay as you Throw Trash and Recycling Program.

Waste Management provides this program for residents on behalf of the City. The "Pay As You Throw" trash and recycling collection program is a tailored program for single family residences and multi-family units of seven or less. Collection cost is based on how much you recycle and how much you throw away. You choose a trash container based on your household's needs. The more you recycle the less you pay!

Why have a "Pay as You Throw" Program?

The City of Golden created the "Pay as You Throw" Program in response to citizen demands to:

- reduce fuel usage,
- reduce road maintenance,
- provide more options for service and
- facilitate easier access to recycling.

How does it work?

The "Pay as You Throw" (PAYT) Program works on a per-container basis. Households are charged for each bag or cart of trash they generate. The more you recycle the less you pay. With PAYT, when you recycle you have less waste and thus are rewarded with a lower trash bill. It is important to reduce, reuse and then recycle, and PAYT rewards you for doing so.

Getting Started

How do I get started?

- 1.) Sign Up by calling 303-278-8600, or complete the City of Golden PAYT Request Form.
- 2.) Choose your base service plan and choose your trash container size.
- 5.) Choose any additional services, including the option to participate in the Green Waste Compost program.
- 6.) Submit form via email at comacsc@wm.com, or call Waste Management at 303-278-8600.

Container Options

Container Options

Every participating household will receive a 96-gallon recycling tote at no charge. Each household will need to choose the trash container that best fits their family needs. Each household may also opt to participate in the Green Waste Composting program.

Trash Container Options

There are three different sizes to choose from along with an optional “Super Saver” plan for heavy recyclers and composters.

Container Size

Cost

32-gallon trash container	\$6.57* per month (=two 13 gallon bags)
64-gallon trash container	\$11.03* per month (=two 32 gallon totes, or four 13 gallon bags)
96-gallon trash container	\$16.87* per month (=three 32 gallon totes, or seven 13gallon bags)
Super Saver Plan	\$5.42* per month (32 gallon trash, every other week)
Extra 96-gallon trash container	\$7.95 per month

**Rates include City of Golden administrative fee.*

Right-Sizing for Your Household

Below are some general guidelines for determining your trash container size. Use the bag quantity comparison from the table below to determine the container size your household may need. Tall kitchen bags are 13-gallon bags. Keep in mind the volumes from your garage, yard and other household areas. You may find that the PAYT Program allows for more recycling. Be sure to review the list of recyclables that are collected in your recycle tote, as well as the Green Waste Program to evaluate how these may impact your trash volume.

Container Volumes:

96-gallon tote holds approximately 7-8 tall kitchen bags

64 gallon tote holds approximately 4-5 tall kitchen bags

# of Kitchen Bags of Trash per Week	Not a Recycler or Composter	Recycler, but no Composting	Recycler and Composter
1 bag or less	32-gallon	32-gallon	Super Saver + Green Waste
4-5 bags	96-gallon	64-gallon	64-gallon + Green Waste
6-8 bags	96-gallon	96-gallon	64-gallon + Green Waste
8+ bags	96-gallon + Additional 96-gallon	96-gallon	96-gallon + Green Waste

Need Additional Services?

A WM customer service representative can help you select the appropriate additional service needs from the options below.

Extra Trash Stickers	\$2.65 per bag
Green Waste/Compost Service	\$5.95 per month (96-gallon tote, every other week)
Carry Out and Carry Back Service	\$6.00 per month
Carry Back Service only	\$3.00 per month
In Drive Service with waiver	\$10.00 per month

Extra Trash Stickers

You can purchase trash stickers to place on bags that exceed your service plan limit. These stickers are available for purchase at the WM office located at 410 Orchard Street, Golden, CO, 80401 and at City Hall. You may also call 303-278-8600 to purchase via phone.

Extra Charges

Additional charges will apply for trash, including yard waste that exceeds your service limit. You may need to purchase additional trash stickers to have on hand for extra volume. If you are consistently exceeding your trash service limit you may need to consider increasing your regular service plan accordingly.

Billing

After you sign up for the level of service you desire, the City will include three months of service on your quarterly water bill. Optional services will be billed directly by Waste Management.



Guidelines

Automated Trash and Recycling Guidelines

If there is more trash than what fits in the container you have chosen, or if large bulky items are put out, it will result in an additional charge. Please call in advance for the appropriate charge and pick-up schedule.

- Place only household residential trash in the automated cart.
- Use only trash and recycle carts that have the City of Golden logo and have been provided by Waste Management unless you have previously purchased approved stickers. The Green waste service must use Waste Management 96 gallon containers.
- Place each cart in the street with the wheels in the gutter and at least two feet apart from parked cars, recycling bins, fences and other obstructions.
- Untie any ropes or tie-downs you may have used to secure the lid before collection day.
- Please place all recyclable items in containers loosely, not in bags.
- Do not place hot ashes, coals or other flammable materials such as solvents, oil, gas or paint in the container.
- Containers are the property of the City of Golden and Waste Management. Please do not remove the container from your home if you move. Please keep containers clean and free of writing and markings on the surface.
- For containers needing replacement or repair due to normal wear, please contact Waste Management.
- If damages are due to negligence customers will be responsible for cost of repair or replacement.
- All material must fit inside the container with the lid closed. Drivers are not responsible for the cleanup of spillage that is a result of overfilled carts or garbage not being bagged.
- Trucks will not return to collect carts that are placed out late, blocked, too close to obstructions or contain unauthorized material. Extra charges will apply for additional services.
- In the event of a holiday, collection schedules will appear on the city website, Waste Management website(www.wm.com) and you will receive an automated phone reminder prior to the event.

Extra Trash/Large Item Sticker Guidelines:

- Stickers must be placed on bags. They MAY NOT be used on your own trash cans or other containers.
- Please use one sticker per bag. Any sizes larger than 32 gallon bags must be pre-authorized by Waste Management and the appropriate number of stickers will be noted in the customer's account prior to service.
- Stickers will be available for purchase by calling Waste Management website, by visiting Waste Management offices and at City Hall.
- For an additional fee Waste Management can deliver the stickers directly to your home.

The Power of Recycling

Why Recycle?

Recycling preserves natural resources, extends the life of our landfills and helps the City meet the sustainability goal of 25% reduction of waste by 2017. Golden needs your continued support to help meet this goal. By recycling, residents will keep our collection rates down, save energy and conserve resources for future generations.

Recycling Guidelines

Please do not place plastic bags of any kind, food waste or green waste in your recycle tote. Recycle tote placement guidelines for day of service is the same as trash guidelines. All of the items below may be placed inside the recycle tote provided to you, co-mingled.

Acceptable Recycling Items:



**Cardboard
(Collapse boxes)**



**Office Paper,
Envelopes**



Newspapers



**Glass Bottles
or Jars**



**Paper cardboard dairy
and juice containers**



**Plastic Bottles and
Containers #1-#7**



**Tin or Steel
Cans**



**Aluminum Foil
and Cans**

Please Do Not Include*:

- Candy wrappers
- Carpet and cloth
- Liquids
- Polystyrene
- Used paper towels and tissues
- Food-soiled cardboard
- Carbon paper
- Food or any organic waste
- Plastic bags and clear plastic wrap
- Used paper cups and paper plates
- Waxed cardboard and paper
- Plates and dishes

**Unaccepted Items are not be limited to those shown*

Green Waste

Subscription Green Waste Program

Container placement guidelines for day of service is same as trash guidelines. Green Waste includes grass clippings, pine needles, leaves, weeds and branches that are no taller than the top of the container and no larger than 3 inches in diameter; untreated and unpainted lumber, sawdust, ground or chipped wood.

Green Waste is recyclable, so please do not contaminate with any of the following:

- NO food waste (including fruits and vegetables)
- No dirt
- No tree stumps
- No street sweepings
- No animal waste
- No logs
- No old garden hoses
- No plastics or plastic bags
- No cactus
- No branches greater than 3" in diameter
- No ashes
- No treated lumber
- No large tree limbs
- No broken flower pots

You must use the Waste Management 96-gallon container and the container lid must be closed.

Yard Waste

Twice Annual Yard Waste Services

Yard waste is grass clippings, pine needles, leaves, weeds and branches that are no longer than 4 feet and no larger than 4 inches in diameter; untreated and unpainted lumber, sawdust, ground or chipped wood.

- Yard waste may be placed at the curb on your designated day for the service in a container of your choice.
- Branches may be bundled with string, yarn or rope – please do not use wire for bundling. Bundles should be 4" in length and no more than 2" in diameter.
- Yard waste will be limited to 3 cubic yards per resident (an area that is approximately 4ft. x 4ft. x 4ft.).
- Material not bundled, in compostable bags, or in containers will not be picked up.

Yard waste is recyclable, so please do not contaminate with any of the following:

- NO food waste (including fruits and vegetables)
- No dirt
- No tree stumps
- No street sweepings
- No animal waste
- No logs
- No old garden hoses
- No plastics or plastic bags
- No cactus
- No branches greater than 4" in diameter
- No ashes
- No treated lumber
- No large tree limbs
- No broken flower pots

Welcome To Waste Management



- Your trash collection will take place every week. See the calendar for Green Waste and Recycle Service weeks.
- Please make sure that all recyclables fit in your recycle container.
- Place your recycling and trash container at the curb between sundown on the day before collection and 6:00 a.m. the day of collection.
- Despite our best efforts, we occasionally miss scheduled collections. If we do, please call us as soon as you can. We'll try to return on the same day to pick it up, without charge.

Accepted Items:



Food Boxes/Boxboard
Empty cereal and cracker boxes



Brown Paper Bags



Phone Books, Catalogs and Magazines



Newspapers



Paper Cardboard, Dairy and Juice Containers



Office and School Paper



Glass Bottles or Jars



Junk Mail
Including envelopes



Cardboard
Collapse/cut boxes
Boxes must fit in container



Plastic Bottles and Containers #1-#7



Aluminum Foil and Cans



Tin and Steel Cans

Items NOT Accepted Include:

- Carpet, cloth or textiles
- Construction debris
- Food, liquids or yard waste
- Medical/Bio hazardous waste
- Plastic bags and clear plastic wrap
- Food-soiled cardboard, paper cups/plates
- Plates, mugs, and pots/pans
- Polystyrene
- Used paper towels and tissues
- Video and cassette tapes
- Waxed coated containers or paper

**Unaccepted Items are not limited to those above*

2013 Recycle & Green Waste Calendar

JANUARY 2013							FEBRUARY 2013						
S	M	T	W	T	F	S	S	M	T	W	T	F	S
			1	2	3	4	27	28	29	30	31	1	2
6	7	8	9	10	11	12	3	4	5	6	7	8	9
13	14	15	16	17	18	19	10	11	12	13	14	15	16
20	21	22	23	24	25	26	17	18	19	20	21	22	23
27	28	29	30	31	1	2	24	25	26	27	28	1	2
MARCH 2013							APRIL 2013						
S	M	T	W	T	F	S	S	M	T	W	T	F	S
24	25	26	27	28	1	2	31	1	2	3	4	5	6
3	4	5	6	7	8	9	7	8	9	10	11	12	13
10	11	12	13	14	15	16	14	15	16	17	18	19	20
17	18	19	20	21	22	23	21	22	23	24	25	26	27
24	25	26	27	28	29	30	28	29	30	1	2	3	4
31	1	2	3	4	5	6							
MAY 2013							JUNE 2013						
S	M	T	W	T	F	S	S	M	T	W	T	F	S
28	29	30	1	2	3	4	26	27	28	29	30	31	1
5	6	7	8	9	10	11	2	3	4	5	6	7	8
12	13	14	15	16	17	18	9	10	11	12	13	14	15
19	20	21	22	23	24	25	16	17	18	19	20	21	22
26	27	28	29	30	31	1	23	24	25	26	27	28	29
							30	1	2	3	4	5	6
JULY 2013							AUGUST 2013						
S	M	T	W	T	F	S	S	M	T	W	T	F	S
30	1	2	3	4	5	6	28	29	30	31	1	2	3
7	8	9	10	11	12	13	4	5	6	7	8	9	10
14	15	16	17	18	19	20	11	12	13	14	15	16	17
21	22	23	24	25	26	27	18	19	20	21	22	23	24
28	29	30	31	1	2	3	25	26	27	28	29	30	31
SEPTEMBER 2013							OCTOBER 2013						
S	M	T	W	T	F	S	S	M	T	W	T	F	S
1	2	3	4	5	6	7	29	30	1	2	3	4	5
8	9	10	11	12	13	14	6	7	8	9	10	11	12
15	16	17	18	19	20	21	13	14	15	16	17	18	19
22	23	24	25	26	27	28	20	21	22	23	24	25	26
29	30	1	2	3	4	5	27	28	29	30	31	1	2
NOVEMBER 2013							DECEMBER 2013						
S	M	T	W	T	F	S	S	M	T	W	T	F	S
27	28	29	30	31	1	2	1	2	3	4	5	6	7
3	4	5	6	7	8	9	8	9	10	11	12	13	14
10	11	12	13	14	15	16	15	16	17	18	19	20	21
17	18	19	20	21	22	23	22	23	24	25	26	27	28
24	25	26	27	28	29	30	29	30	31	1	2	3	4

RECYCLE: Green/Even Week GREEN WASTE: Yellow/Odd Week Holiday

QUESTIONS? (303)278-8600

Visit www.wm.com or www.thinkgreen.com.

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Observed Holiday Schedule: If a scheduled collection day falls on a holiday or the day after, collection may be delayed one day.

New Year's Day- Tuesday, January 1, 2013
Memorial Day- Monday, May 27, 2013
Independence Day- Thursday, July 4, 2013
Labor Day- Monday September 2, 2013
Thanksgiving Day- Thursday November 28, 2013
Christmas Day- Wednesday, December 25, 2013

FAQs

How Can I Sign-Up For Service?

Residents can sign-up by calling a WM customer service representative at 303-278-8600 or by visiting our website at www.golden.wm.com to complete and email a request form.

What day will my trash be picked up? Will my recycling and yard waste be picked up on the same day as my regular trash service day?

Your collection day will be the same for each service. Trash, recycling and yard waste containers will be picked up on the same day before 7 p.m., but not all at the same time, and the recycling and yard waste will be picked up on alternating weeks. For your actual service days, please refer to your City of Golden Pay As You Throw Calendar or check the www.golden.wm.com or www.cityofgolden.net/links/trash.

How Is The Twice Annual Yard Waste Different From Subscribing To The Green Waste Program?

Green Waste is a subscription program that is serviced every other week and is paid for as an optional service by the resident. Yard Waste collection service is provided twice annually and is included in your base service rate. The collections are usually scheduled in May and November of each year. Please see website for an updated pick up schedule.

What if I want a different size tote for trash?

There is no charge to downsize or exchange one time to a similar size container within the first 90 days of the new program. After the first three months, you will be limited to one exchange in tote size per quarter and may add or cancel carts each six months for additional charge.

What If I Want A Different Size Container Than The 96 Gallon Container Provided?

The City would like to allow households to recycle as much as they like. In an effort to encourage as much recycling as possible, you will automatically receive a 96-gallon tote to be serviced every other week. If you have physical limitations that will make it difficult to move the 96-gallon tote you may choose the 64-gallon option when you sign up for the service or during your 90-day exchange period for no charge.

How Do I Dispose Of Hazardous Materials?

Do NOT place hazardous material in your trash, recycling or yard waste totes. The City of Golden participates in a citywide household hazardous material recovery program. You may take your material to the Rooney Road Recycling Center. Please visit www.rooneyroadrecycling.org for more information or contact Waste Management for more information.

I'm In A Homeowner's Association, Is My House Included In The Program?

If trash collection services for your residence are provided through your Home Owner's Association, you are NOT included in the program. Individual households may not opt-out. If you have any questions regarding eligibility please contact the City at (303) 384-8143.

What If My Home Is Vacant, Can I Discontinue Service?

In order to maintain the lowest possible pricing for all residents covered by the program, each household in the program will be billed monthly for service.

What is the 4EverGreen Recycling Rewards Program?

4EverGreen Rewards program is an exclusive program created specifically for the City of Golden's PAYT program. All you need to do is recycle as you normally do and you will earn points towards discounts at local vendors. No tracking, no counting, no need to do anything differently. To sign up, visit www.golden.wm.com.



City of Golden PAYT Form

To sign up for PAYT services, please complete this form and email to comacsc@wm.com.

Name:

Service Address:

DayTime Phone:

Email Address:

Recycling is included in your base service. In an effort to encourage as much recycling as possible, you will receive a 96-gallon tote to be serviced every other week.

Base Service:

Trash Service – please choose your service

<input type="checkbox"/> 32-gallon Trash Container	\$6.57* per month
<input type="checkbox"/> 64-gallon Trash Container	\$11.03* per month
<input type="checkbox"/> 96-gallon Trash Container	\$16.87* per month

Base Service Options:

<input type="checkbox"/> Super Saver Plan	\$5.42* per month (32-gallon every other week)
<input type="checkbox"/> Extra 98-gallon Trash Container	\$7.95 per month (you must have 96-gallon base service to order the additional 96-gallon tote.)
<input type="checkbox"/> 64-gallon Recycle Container	

These charges will be added to your monthly water bill.

Please note within the first 90 days of service you will be allowed one exchange in tote size at no extra charge. After the first three months, you will be limited to one exchange in cart size per quarter and may add or cancel totes each six months for an additional charge.

Additional Service Options:**

Please choose as many that apply.

<input type="checkbox"/> Extra Trash Stickers	\$2.65 per bag
<input type="checkbox"/> Green Waste/Compost Service	\$5.95 per month (96-gallon tote, every other week.)
<input type="checkbox"/> Carry Out and Carry Back Service	\$6.00 per month
<input type="checkbox"/> Carry Back Service only	\$3.00 per month
<input type="checkbox"/> In Drive Service with waiver	\$10.00 per month

**Rates include City of Golden administrative fee.*

***Additional service options are billed individually and separately from your City charges.*

Need more information, contact Waste Management at 303-278-8 0