



2019



Golden Fire Department Year in Review

"We have the fortitude to do what is needed
and the humility to serve others first."



MESSAGE FROM

Fire Chief Alicia Welch, CFO

It is an honor to serve as your Golden Fire Department (GFD) Chief, and a pleasure to report a year full of significant progress and cooperation. Thanks to the dedication and professionalism of your volunteer firefighters and career staff we have provided responsive and quality service throughout the year. We collaborated with students from the Colorado School of Mines (CSM) and Denver University along with department members on a data collection and analysis project called Build

Golden. This detailed and insightful work helped us to identify growth the City and Department have experienced which led to some gaps that we needed to shore up. The most noticeable deficiency that has challenged our public safety services was our staffing levels during mid-week. Clearly, we identified some gaps that required our attention.

We took the findings from Build Golden to inform the city manager and city council of needs GFD must address. Based on the inconsistent staffing levels we applied for a federal grant from FEMA called Staffing for Adequate Fire and Emergency Response (SAFER) and were awarded four career firefighter positions which began in mid-January 2020. Another program we developed in 2019, known as the Stipend Program, was designed to augment daily staffing of our career staff in conjunction with our resident volunteer firefighters to provide more consistent response capability.

Another major project we undertook in 2019 was the remodel of Fire Station 24 on Heritage Road. This station is 37 years old and was deteriorating and ill-suited for shift work. Over the years we have seen a significant increase in call volume, in particular in the south end of Golden. Due to this fact we thought we should staff fire and EMS personnel on a more regular basis out of Fire Station 24. A partnership between the City of Golden, American Medical Response (AMR is our EMS provider), and the Golden Fire Foundation worked together to provide funding for the much needed rehabilitation.

In the summer, GFD graduated Recruit Class 23 which added fourteen talented young firefighters to our team. We launched the Lateral Firefighter Program this year which brought on ten firefighters from other fire departments, thus adding a wide range of experience and skill to our workforce. GFD has demonstrated innovation and determination in addressing cost effective and quality fire and rescue services to our community.

We have enjoyed building relationships with civic organizations and the business community to enhance our public safety service delivery. The smoke alarm canvassing campaign we completed this year is a prime example of our collective success. Together we installed more than 200 smoke alarms and educated residents on home escape planning. We take great pride in preventing fires and reducing injuries to our community members. GFD will continue to partner with the American Red Cross, Metropolitan State University, CSM, the Golden Young Professionals and others to provide this educational service to our customers.

We thank GFD members, mutual aid partners, residents, businesses and the City of Golden for their support and partnership as we have strived toward becoming the best combination fire department in the country. We know that our strength comes from the collective efforts and support from every stakeholder. As your Chief, I appreciate each of you and look forward to a rewarding and productive 2020.

DEPARTMENT

MISSION & VALUES

MISSION

The mission of the Golden Fire Department's dedicated professionals is to enhance the quality of life for the Golden Community through fire and injury prevention, education and the protection of life and property.

CORE VALUES

Integrity

Loyalty

Accountability

Service

Trust

VISION STATEMENT

To be the Best combination fire department in the country.

CITY & DEPARTMENT DEMOGRAPHICS

10.9

Square Miles

POPULATION

21,863

ANNUAL BUDGET

\$2,196,390.00

ISO Rating: 2

104

Number of Uniformed Personnel

2

Number of Civilian Personnel

4

Fire Stations

4

Engines

1

Ladder Truck

1

Tower Truck

3

Rescue Trucks

2

Brush Trucks

ACOMPLISHMENTS

Golden Fire Department Impacting Accomplishments in 2019

Developed and delivered the Volunteer Fire Lieutenants Assessment Center.

Applied for and was awarded a Staffing for Adequate Fire & Emergency Response (SAFER) Grant for 4 career firefighter positions.

Applied for and was awarded the Diversity and Inclusion Grant through the International Association of Fire Chiefs (IAFC) which provided a cultural assessment of GFD and educational opportunities for our members.

Developed Build Golden with GFD members, Colorado School of Mines and Denver University students to analyze data and presented our findings to City Council.

Developed an apparatus replacement plan and recently received a utility truck, replacement for Brush 21, and a utility vehicle for creek and technical rescue response.

Obtained additional wellness equipment and launched Functional Fitness Fridays for all personnel.

Worked closely with Jeffcom to improve relations and daily operations with our dispatch provider.

Completed multiple trainings to include fire, hazardous materials, Emergency Medical Services skills, active shooter, ice rescue, water rescue, technical rescue, auto extrication, Blue Card (Blue Card embeds safety, incident command, management, strategy and tactics into a single command system) and many other topics

Launched the Fire Station 24 Live-in Firefighter Program Pilot enhancing coverage on the south side of town.

Procured individual body armor for each GFD member.

Hired Lisa Drummond as our Fire Academy Coordinator.

Graduated Class 23, garnering 14 outstanding probationary firefighters.

Completed the 10-month GFD Leadership Development Program through Triple Crown Leadership facilitated by Bob Vanourek.

Processed two classes of Lateral Firefighters, garnering 10 talented and experienced firefighters.

Conducted comprehensive reviews of our EMS, mutual and auto aid agreements and have improved our response capability.

Completed and published the GFD Core Values (Integrity, Loyalty, Accountability, Service, and Trust) along with purpose, vision and mission statements.



Deputy Fire Marshal Katie Quintana graduated from Metro State University with a Bachelor of Science Degree in Fire and Emergency Response Administration. In addition, Quintana holds a Bachelor of Science Degree in Public Administration from Regis University.



Golden Fire Department along with Pleasant View Fire distributed 200 smoke alarms for our citizens. Along with the neighborhood canvassing, residents were given valuable fire and life safety tips to avoid property damage and personal injuries.

AWARDS and HONORS

Firefighter of the Year



Nominated by his peers, Lieutenant Jeff Hulse was awarded the 2019 Firefighter of the Year. In 2019 Hulse participated in the Build Golden Project, led the SAFER Grant Writing Team, has been our main Liaison between GFD and Jeffcom, handles all department technology issues and is the President of Local 5080, which earned record funds in this year's Fill the Boot Campaign. He has participated in these and many other programs that have distinguished GFD as an Ethical, Excellent and Enduring Organization.

Probationary Firefighter of the Year



Firefighter Brittnie Weiler was nominated by the GFD officers as Probationary Firefighter of the Year due to her commitment and dedication to Golden Fire. She goes above and beyond in her training, getting tasks accomplished, and meeting her requirements. Brittnie is a team player and represents the values of a Golden Firefighter.

Jack Harvey Award



The Jack Harvey Award is presented to an individual who demonstrates commitment to the profession beyond the regular duties for the Golden Fire Department either locally, countywide or regionally. Firefighter Tony Orlando was selected by his peers as the 2019 Jack Harvey award winner.

Award of Merit



In 2019, Captain Ben Moline spent countless hours involved in fire academy training, swiftwater rescue training, wrote a federal

grant for equipment, coordinated the pancake breakfast and coordinated the purchase of a UTV, funded with a grant from Molson Coors. Ben accomplished all of this for the GFD while maintaining his full-time job! For all of his efforts Captain Moline received the Award of Merit.

Award of Honor



Inspector Jonathan Priestly coordinated several Family Promise events providing food and fire and life safety education to low income families.

In addition he coordinated and delivered the 10th Annual Fire Safety Open House and numerous Sound the Alarm Smoke Alarm Canvassing events. He accomplished all this while maintaining his inspection load, fire investigation responsibilities and support of daily operations. For outstanding performance JP received the Award of Honor.

Safety Award



It is unusual to present an award to an employee the chief sees very little. However, Fire Mechanic Kyle Raley works tirelessly to maintain our fleet,

tools and equipment in order to ensure our members are safe when they respond. He can rebuild damaged tools and reconfigure trucks to make them more efficient. Mechanic Raley received this award because he is so talented and valuable to our team and ensures our safety each and every day.

Training Division Awards

Appreciation Award



2019 was filled with many training opportunities. Three personnel stood out for their assistance with the training division. Firefighter Lori Brill

assisted countless hours during the fire academy. Joe Vogel and Matt Finley provided their expertise in helping with the Driver Operator Programs. For all of their efforts providing excellent training, Brill, Finley and Vogel received the Training Division Appreciation Award.

Service Award



Chief Bob Burrell, left, has been an invaluable instructor over the years and has given hundreds of hours to help with training. He makes himself available to help in any way he can, often on very short notice. Also, Firefighter Will

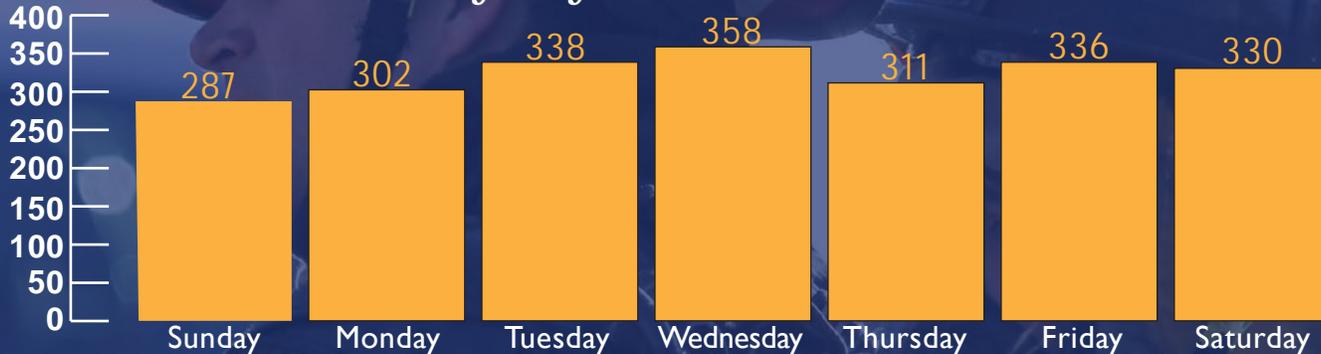


Watts, right, has been a valuable instructor in the last couple of years assisting at the academy, extrication classes, proctoring and weeknight trainings. For their commitment to training excellence, Chief Burrell and Firefighter Watts have been awarded the Training Service Award.

DEPARTMENT

Incident Response

By Day of the Week



Mutual/Auto Aid

Mutual Aid Given	Mutual Aid Recieved	Auto Aid Given	Auto Aid Recieved	Other aid given
29	74	85	176	4

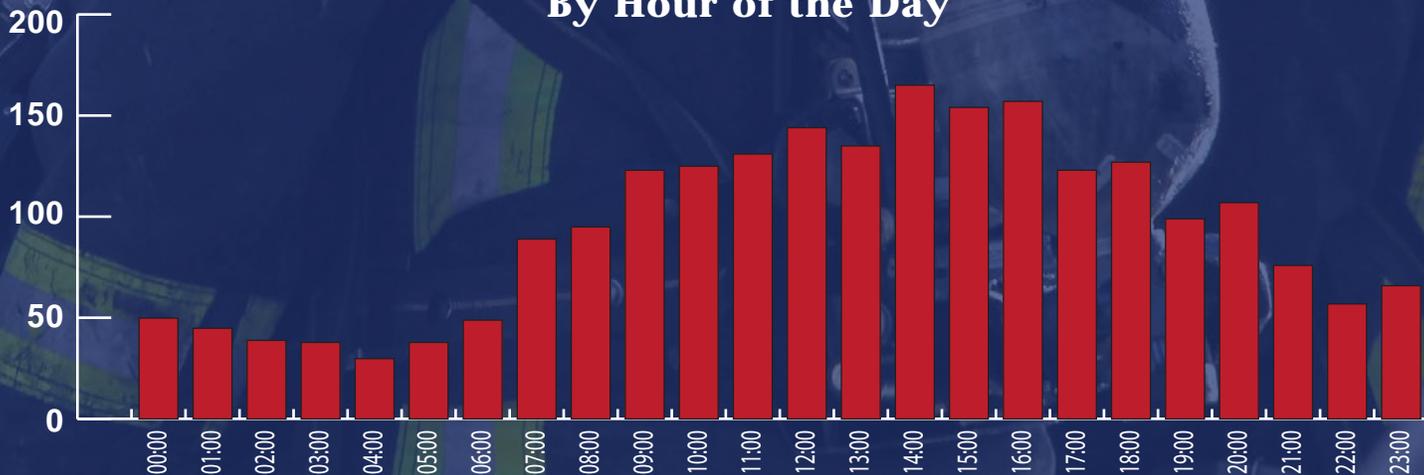
Automatic aid is defined as assistance that is dispatched automatically by a contractual agreement between two fire departments, communities or fire districts.

Mutual aid is defined as assistance that is dispatched, upon request, by the responding fire department. Usually it is requested upon arrival at the scene. Mutual aid should also be defined by a signed contractual agreement.

Annual Incident Volume



By Hour of the Day



DEPARTMENT

Response by Unit

UNIT	2018	2019
Battalion 21	297	190
Battalion 22	64	106
Battalion 23	76	98
Battalion 24	27	90
Brush 21	48	54
Engine 21	890	912
Engine 23	57	88
Engine 24	391	448
Engine 25	11	17
Tower 21	74	68
Truck 24	13	107
Rescue 21	213	267
Water Rescue	21	13
Utility 21	17	23
Utility 22	5	11



Truck Company

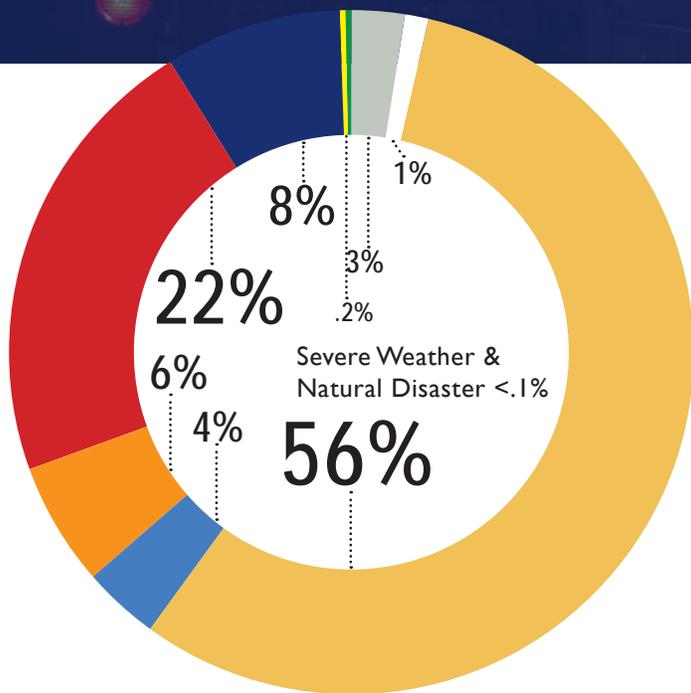


Tower Company



Engine Company

EMERGENCY RESPONSE



Average Response Time

5
Minutes
&
46
Seconds

PURPOSE STATEMENT

"To serve in the Face of Adversity"

- Rescue and EMS
1276 Calls
- Hazardous Condition (No Fire)
82 Calls
- Service Call
129 Calls
- Good Intent
493 Calls
- False Alarm
190 Calls
- Severe Weather & Natural Disaster
2 Calls
- Special Incident Type
5 Calls
- Fires
61 Calls
- Overpressure, Rupture, Explosion
24 Calls



11 Wildland Fires



7 Steep Slope Evacuations



454 Vehicle Crashes

Training Division



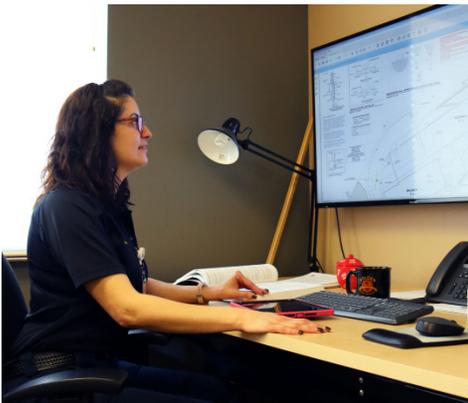
TRAINING HOURS

EMS	2155
Driver Operator	1516
Fire Instructor	137
Fire & Life Safety	204
Fire Officer	492
Firefighting	8275
Hazardous Materials	991
Technical Rescue	1550
Wildland	507

Total Training Hours for 2019

15,827

Fire and Life Safety Division



State of the art electronic plan review saves time and offers faster service to our customers.



We perform fire and life safety inspections utilizing public education to enforce the fire code.



Our prevention staff works closely with contractors to ensure buildings and fire systems are safe and built to code.

309

Construction & Operation Permit & Plan Reviews

135

Fire Systems and Life Safety Permits & Plan Reviews

1022

Total Fire and Life Safety Inspections



18

Fire Investigations

Fire & Life Safety Division Staff Hours of Training

261

\$195,660

Total Dollar Loss

Fire & Life Safety Division Staff Incident Response

203

\$41,356,090

Total Property Dollars Saved

Public Education



Public Education Events

35

Community Events

29

School Programs

32

Station Tours

"We are Community Partners in Fire and Life Safety"

1,985

Total Number of Public Education Participants

313

Total Number of Smoke Alarms Installed

228

Total Number of Home Fire Safety Inspections

Golden Fire Department Staff

ADMINISTRATIVE STAFF

Alicia Welch, Fire Chief
Debbie Testroet, Admin Coordinator
Jerry Stricker, Deputy Chief/Fire Marshal
Katie Quintana, Deputy Fire Marshal
Jonathan Priestly, Fire Inspector
Jeanette Kehoe, Training Capt.
Jeff Steinhoff, Operations Capt.
Tom Young, Administrative Capt.
Lisa Drummond, Coordinator
Anna Trzeciak, Admin/Media Assistant
Kyle Raley, Fire Mechanic
Mark Testroet, Fire Chaplain

ASSISTANT CHIEFS

Bob Burrell, Operations Commander
Joe Gross, District 1 Chief
Aaron Giesick, District 2 Chief

CAPTAINS

Neville Dewitt-Pierrat, Station 24
Tina Gustafson, Station 24
Ben Moline, Station 21
John O'Connor, Station 21
Dan Roozen, Station 24
Rocco Snart, Station 21
Chad Wachs, Station 21

LIEUTENANTS

Tony Orlando
Adam Phipps
Ryan Smith
Marina Valenzuela
Dan Watters
Chase Whitaker

SHIFT OFFICERS

Jeff Hulse, Lieut.
Jason Mulari, Lieut.
Marc Staley, Lieut.

FIREFIGHTERS

Sam Amador, Firefighter
Joe Anderson II, Engineer
Shawn Arbutnot, Firefighter
Jamie Baker, Firefighter
Michael Blasié, Firefighter
Lori Brill, Firefighter
Jeff Boyer, Engineer
Andrew Buijs, Firefighter
Charlie Charbonneau, Firefighter
Nick Childers, Firefighter
Case Collard, Firefighter
Blake Cooley, Firefighter
Andrea Crass, Firefighter
Andrew Crawford, Engineer
Kyle Diethorn, Firefighter
Brandon Dobson, Firefighter
Amelia Engelmann, Firefighter
Matthew Mason, Firefighter
Matt Finley, Engineer
Steven Flexser, Firefighter
Jason Flickner, Engineer
Jason Fritch, Engineer

Damon Gentrup, Firefighter
Kyle Girouard, Firefighter
Daniel Glynn, Firefighter
Rick Gonzales, Engineer
Jacob Harris, Firefighter
Scott Hofmann, Firefighter
Ryan Hyde, Firefighter
Andrew Impson, Firefighter
Eric Johnson, Firefighter
Michael Jojola, Firefighter
Cody Kalb, Engineer
Joshua Kenney, Firefighter
Joshua Kice, Firefighter
Brent Klingemann, Firefighter
Stas Koptev, Firefighter
Alex Leininger, Firefighter
Chelsea Martinez, Firefighter
Kassandra Martinez, Firefighter
Jason Miller, Firefighter
William Moorhead, Engineer
Kris Nagy, Firefighter
Traver Nauslar, Firefighter

Truc Nguyen, Firefighter
Michael Palmer, Firefighter
Wes Polk, Engineer
Dustin Powell, Firefighter
Penny Reed, Firefighter
Kayla Rhoades, Firefighter
JJ Risch, Engineer
Penny Rogers, Firefighter
James Rudnicki -Vasquez, Engineer
Dustin Schissler, Firefighter
George Stern, Firefighter
John Templeton, Engineer
Joe Trujillo, Firefighter
Scott Vigil, Firefighter
Joe Vogel, Engineer
Scott Washburn, Firefighter
William Watts, Firefighter
Brittnie Weiler, Firefighter
Craig Weimer, Engineer
Melissa Winn, Firefighter
Jonathan Zoetewey, Firefighter

