



# Message From Chief Bales

It is my honor to present the 2015 Annual Report summarizing the activities of the Golden Fire Department and its members. This overview reflects the hard work and dedication of the staff and members of the Department who have made significant sacrifices to ensure that the citizens and the visitors to the City of Golden continue to receive the highest quality level of service they have become accustomed to. 2015 was not without challenges but the staff and members have continued to work, maintain and enhance service levels, keeping up to date with capital equipment replacements and continued to make technological advancements with the necessary tools to perform many administrative and operational functions. In 2015 there was a record 1569 emergency responses by our firefighters, a recruit academy was successfully held and a grant from UASI to provide protective equipment for fire personnel. In 2015 the fire



loss totaled \$389,150.00 with a property saved amount of \$76,065,680.00 which is 99.5% save rate. A major goal in 2015 was the hiring of three full-time shift officers which has led to consistency with our shift operations and enhanced on-shift training. We also were able to replace two key individuals in the Fire and Life Safety Division. We continue our approach to making firefighter safety our #1 goal and at the same time continuing to meet the mission of the Golden Fire Department for many years to come.

# **2015 Grants Received**

# **Urban Area Security Initiative (UASI):**

\$10,842.28 for the purchase of ballistic vests and helmets to assist in active shooter situations for the safe and effective removal of patients. Golden Civic Foundation:

\$2,000 for the purchase of replacement portable lighting equipment.







# **Administrative Division**

So, I just found a document from 2005 I wrote on what my job functions were and how to do them in the event I was not around. Wow! Everything on that three-page list of instructions is gone. The programs we used to use are gone, the instructions are no longer valid (thank goodness) and the business processes are all electronic now. What a difference a decade makes.

Our biggest news this past year (2015) was to bring the last bit of the old paper revolution to an end in Golden Fire. We have now automated the Fire and Life Safety Division in its final process. We will begin online permit/plans submittals March 1, 2016. Notices have been sent to vendors, equipment purchased and the program Seamless Docs ® and Seamless Pay ® have been purchased. We are happy about this project coming alive in 2016 as we have worked and worked on our business processes, application process and tracking systems throughout 2015.

Through this project of electronic plans submittals, we will help contribute to less gasoline emissions, reduce storage shed space, unclutter offices with rolls and rolls of paper plans and save some trees in the process. We will receive customer plans through the link on our <a href="https://www.cityofgolden.net/fire">www.cityofgolden.net/fire</a> page that will direct customers to the Permit Application form. They will fill it out online with all the normal information, click to upload the plans and attach

them to the form and pay for the permit all within 2-3 minutes. We immediately will get an email that there is new work in the queue and begin the process of receiving the plans. It then will go through the normal process of review and documentation of either acceptance/approval or rejection/disapproval. Once approved, the customer will receive a permit to commence requested work via email which they can print out for their job site. It will end up saving the customer at a minimum of two trips to Golden and more if they are to resubmit plans, which they would then do online prompted by an email from us requesting more information.

With technology, businesses and public safety are constantly evolving. I remember one of our personnel telling me this ten years ago....... "all I really need to do my job is a good pencil and pad of paper." Even this person has realized how important keeping up with the times has become. Of course we still keep updated map books in the fire apparatus just in case technology fails, but that rarely happens and we remain ready for anything.

Even with all this technology and paper extinction we are creating, we will never replace the human element of our business as we respond to your home, business or highways and byways in your time of need. We remain genuine and personable as we respond to you and your loved ones on their worst day.

### **Electronic Plans Review Implemented**



### **Advantage of Electronic Plan Review**

- Sustainability
- Customer Driven & Friendly
- Eliminates Physical Plan Storage
- Streamlines the Plan Review Process



# **Fire and Life Safety Division**









he Fire and Life Safety Division of the Golden Fire Department is responsible for ensuring that all buildings meet applicable fire codes. This division is responsible for the following activities:

- Building inspections
- Building plan reviews
- Public education & training programs
- Fire protection system inspections
- Fire preplanning
- Fire investigations

		2014	2015
•	<b>Division Staff Training Hours</b>	331	559
•	<b>Division Staff Emergency Call Response</b>	532	503

# Fire & Life Safety Activities by the Year

Fire Prevention Function		2015	
Construction & Operational Permit Plans Review	370	404	
Construction & Operational Permit Inspections		262	
Fire and Life Safety Maintenance Inspections		349	
Fire and Life Safety Maintenance Re-inspections		152	
Fire Origin & Cause Investigations:			
<ul> <li>Fire and Life Safety Division</li> </ul>	13	14	
<ul> <li>Company Officer Level</li> </ul>	23	23	
Arson Charged	1	0	
<ul> <li>Citizen Complaint Investigations</li> </ul>	21	213	

<b>Public Education and Training Programs</b>		2015
<b>Community Events</b>	17	5
School Events	10	3
<b>Station Tours</b>	32	21
Child Passenger Safety Seat Education	83	59

<sup>&</sup>quot;Ordinary People-Extraordinary Job"



# **Training Division**

### **Academy**

 Seven recruits with prior State Firefighter I and Hazmat Operations certifications attended a shortened academy, 110 hour, compared to a normal academy at 240 hours.

#### **Technical Rescue**

- In 2015, personnel completed 3070 hours technical rescue training nearly doubling the hours of 2014.
- 21 personnel attended Technical Rescue Level I and 11 personnel attended Technical Rescue Level II.

### **Swiftwater Rescue**

- Golden Fire in cooperation with Dive Rescue International hosted three Swiftwater rescue classes including three day Swiftwater Rescue I and Swiftwater Rescue II classes and the 60 hour Swiftwater Rescue Trainer class.
- 50 personnel participated in the Swiftwater Rescue Refresher.

#### Firefighter II

• Four volunteers completed the Firefighter Level II Certification.

### **Driver/Operator Training**

- Nine personnel were certified State Driver Operator Utility.
- In 2015 a new Rescue Operator Course was established to train personnel to be more proficient at driving and operating the rescue apparatus five personnel completed the course.
- Three personnel became certified as State Driver Operators for the aerial apparatus.

#### **Acting Company Officer Course**

• Seven personnel participated in this course which was developed to specifically train personnel to become future fire officers and work as out of class officers on shifts.

#### Wildland S130/190 Certification

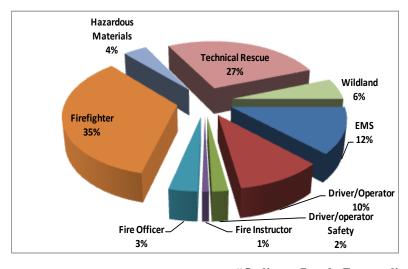
• Seven personnel completed certification in this basic wildland firefighter course.







# **2015 Training Hours by Category**



Category	2014	2015
EMS	1063	1401
Driver/Operator	960	1172
Driver/Operator Safety New Category for 2015		218
Fire Instructor	131	92
Fire Officer	791	385
Firefighter	5775	3928
Hazardous Materials	818	459
Technical Rescue	1771	3070
Wildland	546	657
<b>Total Training Hours</b>	11,855	11,610



# Operations Division

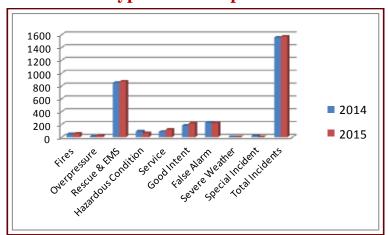






Incidents By Type	2014	2015
Fires	48	56
Overpressure, rupture explosion	9	25
Rescue & Emergency Medical Service	849	867
Hazardous Condition (fire)	92	64
Service Call	85	118
Good Intent Call	226	216
False Alarm & False Call	226	220
Severe Weather & Natural Disaster	1	1
Special Incident Type	20	2
Total Incidents	1556	1569
<b>Total Calls by District</b>		
District 1	735	718
District 2	684	677
MillerCoors Property	10	9
Clear Creek Canyon	62	59
Out of City Gaming Related	27	53
Out of City Other	38	53
Average Response Time	4:56 min.	5:22 min
Mutual Aid Given	27	29
Mutual Aid Received	49	32
Total Dollar Loss	\$256,435	\$389,150
<b>Total Save Amount</b>	\$363,379,415	\$76,065,680

## **Incident Type 2014 Compare to 2015**



### **Above and Beyond Emergency Response**



Muscular Dystrophy Firefighter Day

"Ordinary People-Extraordinary Job"



# 2015 Highlights

Shift Officer Program Begins, Volunteers Promoted & Open Position in the Fire Prevention Bureau filled



On January 19, 2015 volunteer firefighters Jeff Hulse, Jason Mulari and Jeff Steinhoff were promoted to career lieutenants. The three will supervise the volunteer firefighters on shift. Also, Their duties will include training, fire prevention, administration and other duties necessary to manage the daily shifts. These new positions created by Chief Bales are the first 24 hour on shift for the fire department. In addition to the three shift officers Jonathan Priestly was promoted from volunteer firefighter to a career position in the fire prevention Bureau. Katie Quintana was hired to fill the vacated position of Deputy Fire Marshal.







### In June, 2015 Mayor Sloan Christens the new Water Rescue/Mobile Command Center Apparatus a 2014 Pierce/International

The cost of the new water rescue was \$395,937of which \$192,750 was paid by a gaming grant. The volunteers paid an additional \$3559 for equipment. This vehicle replaced a 1990 Chevrolet step van and will serve the city both as a water rescue apparatus and mobile command post.



- Self-contained
- Two-person cab
- Seating for four personnel in the rescue body.
- Two inflatable boats

### Chief Burrell 40 Year Anniversary



In 2015 Bob Burrell, Operations Commander was honored at the awards banquet for serving the Golden Fire Department and the citizens we serve for 40 years! Over the 40 years, Bob has served in nearly every office. In September 2000 Burrell retired and then returned as an active retiree with the GFD.

### Newfoundland Dogs Visit Station 21



The Newfoundland dogs visited Station 21 during the holiday season after the Olde Golden Christmas parade. Their owners collected donations For the Golden Fire Department. This money will be used to purchase equipment and supplies that are not covered by the city budget.

## Firefighter of the Year 2015



Commitment, attitude and the willingness to do any task assigned with wholehearted effort would describe this year's recipient. Attending advanced classes in swift water and rope rescue have contributed to his technical abilities. He is active in the wildland team and recently completed the Driver/Operator Utility Course. Some would say he is like a sponge, continuing absorbing more and more knowledge about the equipment and procedures. The finest compliment was paid by a senior member who stated, "We need more Marcs." The Firefighter of the Year for 2015 is presented to Firefighter Marcus Staley Jr. Also, Will Watts was awarded with the title of outstanding Recruit of the Year 2015!

### **ADMINISTRATIVE STAFF**

John, Bales, Fire Chief
Debbie Testroet, Administrative Division Coordinator
Jerry Stricker, Deputy Chief/Fire Marshal
Katie Quintana, Deputy Fire Marshal
Jonathan Priestly, Fire Inspector
Jeanette Kehoe, Training Captain
Tom Young, Administrative Captain
Anna Trzeciak, Media Assistant
Kent McCreary, Fire Mechanic
Mark Testroet, Fire Chaplain

### ASSISTANT/DISTRICT CHIEFS

Bob Burrell, Operations Commander Rocco Snart, District 1 Aaron Giesick, District 2

### **CAPTAINS**

Joe Gross, Station 21
Tina Gustafson, Station 24
Ben Moline, Station 21
Wes Polk, Station 24
Dan Roozen, Station 24
Chad Wachs, Station 21

#### **LIEUTENANTS**

Brandon Daruna Mason Prince Ryan Smith Sean Stull

#### SHIFT OFFICERS

Jeff Hulse, Lieutenant Jason Mulari, Lieutenant Jeff Steinhoff, Lieutenant

### **FIREFIGHTERS**

CJ Adkins, Firefighter Joe Anderson II, Firefighter Shawn Arbuthnot, Firefighter Angela Baca-Degarie, Firefighter Nathan Beckman, Firefighter Jeff Boyer, Firefighter Daniel Casey, Firefighter Chase Champlain, Firefighter Nicholas Childers, Firefighter Jeff Cole, Firefighter Case Collard, Firefighter Brandon Daruna, Firefighter Neville Dewitt-Pierat, Firefighter Amelia Englemann, Firefighter Matt Finley, Firefighter Jason Flickner, Firefighter David Flynt, Firefighter Jason Fritch, Firefighter Damon Gentrup, Firefighter Eric Gettenberg, Firefighter

Daniel Glynn, Firefighter Richard Gonzales, Firefighter Devin Hallock, Firefighter Jacob Harris, Firefighter Jordan Hauser, Firefighter Timothy Hinkle, Firefighter Anthony Hittle, Firefighter Michael Jojola, Firefighter Cody Kalb, Firefighter **Dustin King, Firefighter** Kevin Kirby, Firefighter Brent Klingemann, Firefighter Gerard Lutz, Firefighter Anthony Martinez, Firefighter Ryan Masica, Firefighter Zachary McCreary, Firefighter Sean McNiff, Firefighter Kevin Milan, Firefighter Truc Nguyen, Firefighter Lee North, Firefighter

John O'Connor, Firefighter Victorio Orlando, Firefighter Adam Phipps, Firefighter JJ Risch, Firefighter Jon-Daniel Rotzoll, Firefighter James Rudnicki-Vasquez, Firefighter Ulises Sarinana, Firefighter **Dustin Schissler**, Firefighter Zeljko Spiric, Firefighter Marcus Staley, Firefighter Jared Stricker, Firefighter Joseph Trujillo, Firefighter Marina Valenzuela, Firefighter Joseph Vogel, Firefighter Daniel Watters, Firefighter Craig Weimer, Firefighter Chase Whitaker, Firefighter Trevor Williamson, Firefighter Colin Winter, Firefighter

